

## How to Install MultiShields Backup on Your Computer

### Introduction

Disasters happen. MultiShields Backup keeps your files safely in our cloud data center so you can recover.

With MultiShields Backup you can restore files and folders to your computer or to another computer if your computer is not working.

These instructions show you how to set up MultiShields Backup.

**Note:** Be sure to stop the installation at the last step below. Our team here at SecureMyFirm Inc. will complete the setup, applying your choice of folders to be backed up.

### Required Information

You will need your MultiShields Backup **username** and **password** to log into MultiShields Backup after installing it. You should already have received them from us. If you do not have them, contact us.

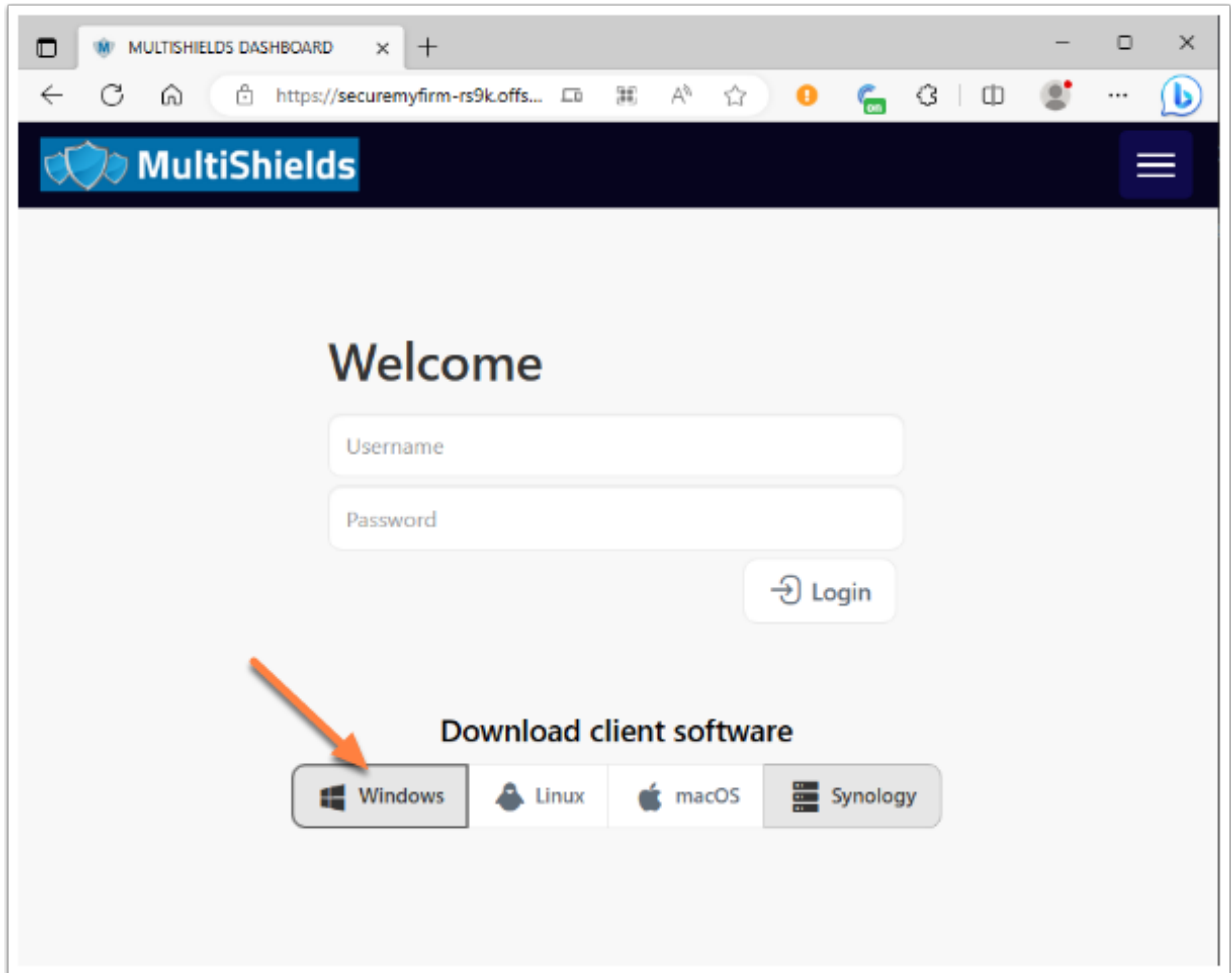
**After installing, make sure to contact us** at: 952.922.1120 or [support@securemyfirm.com](mailto:support@securemyfirm.com)  
We will configure MultiShields Backup once you have it installed.

## Download MultiShields Backup

Go to the webpage: <https://securemyfirm-rs9k.offsitene트워크.net/>

You **do not** need to login.

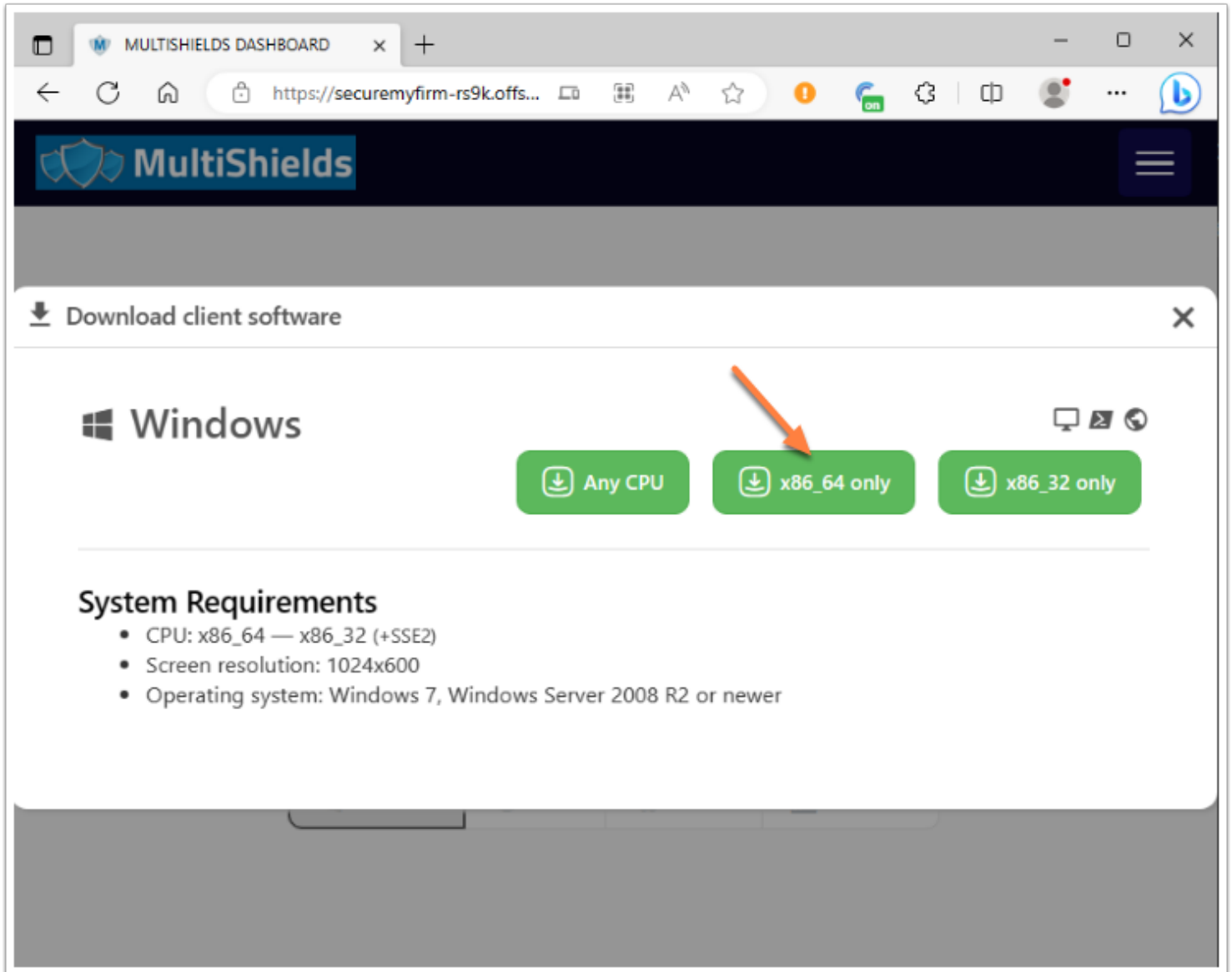
Click the **Windows** button.



## Click the x86\_64 Button

Click on the button, **x86\_64 only**

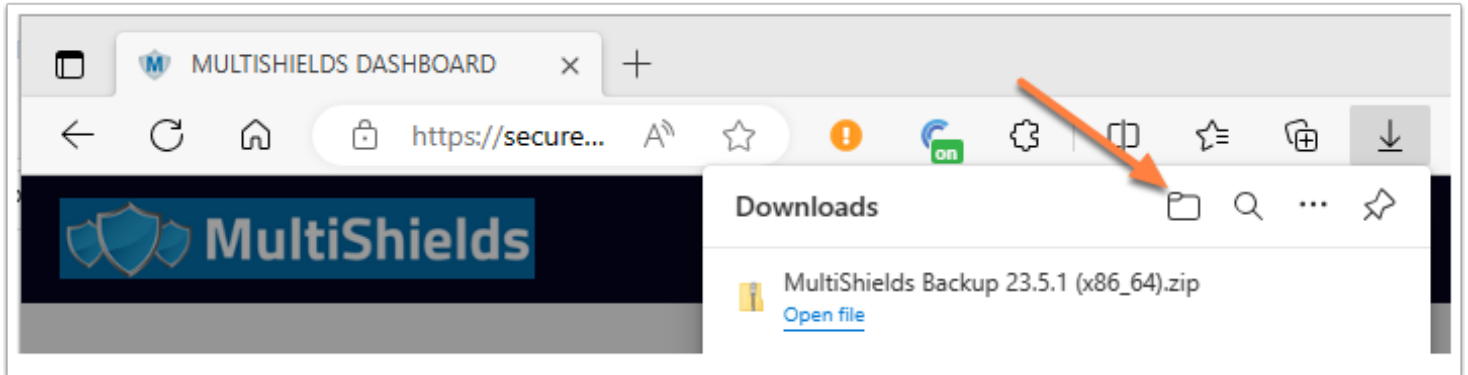
Your software will be downloaded to your Downloads folder.



## Open the Downloads Folder

Open the Downloads folder on your computer. Depending on your web browser you can click a small folder icon.

Another way to open Downloads is to press **Ctrl-J** and choose Open Folder or click the small folder icon.

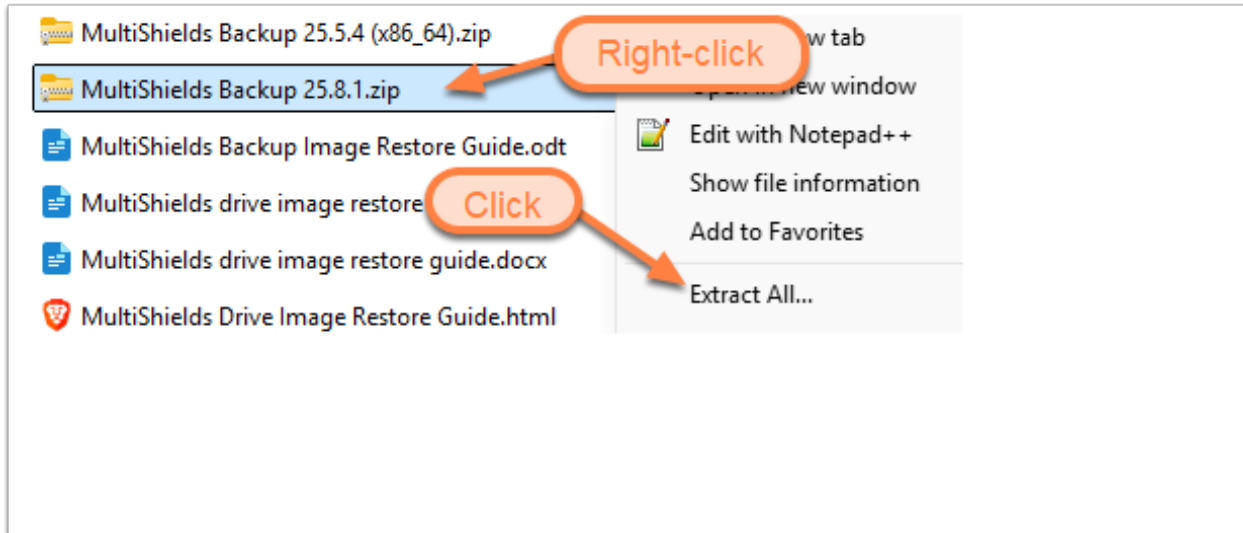


## Extract the Files

Right-click on the downloaded MultiShields .zip file.

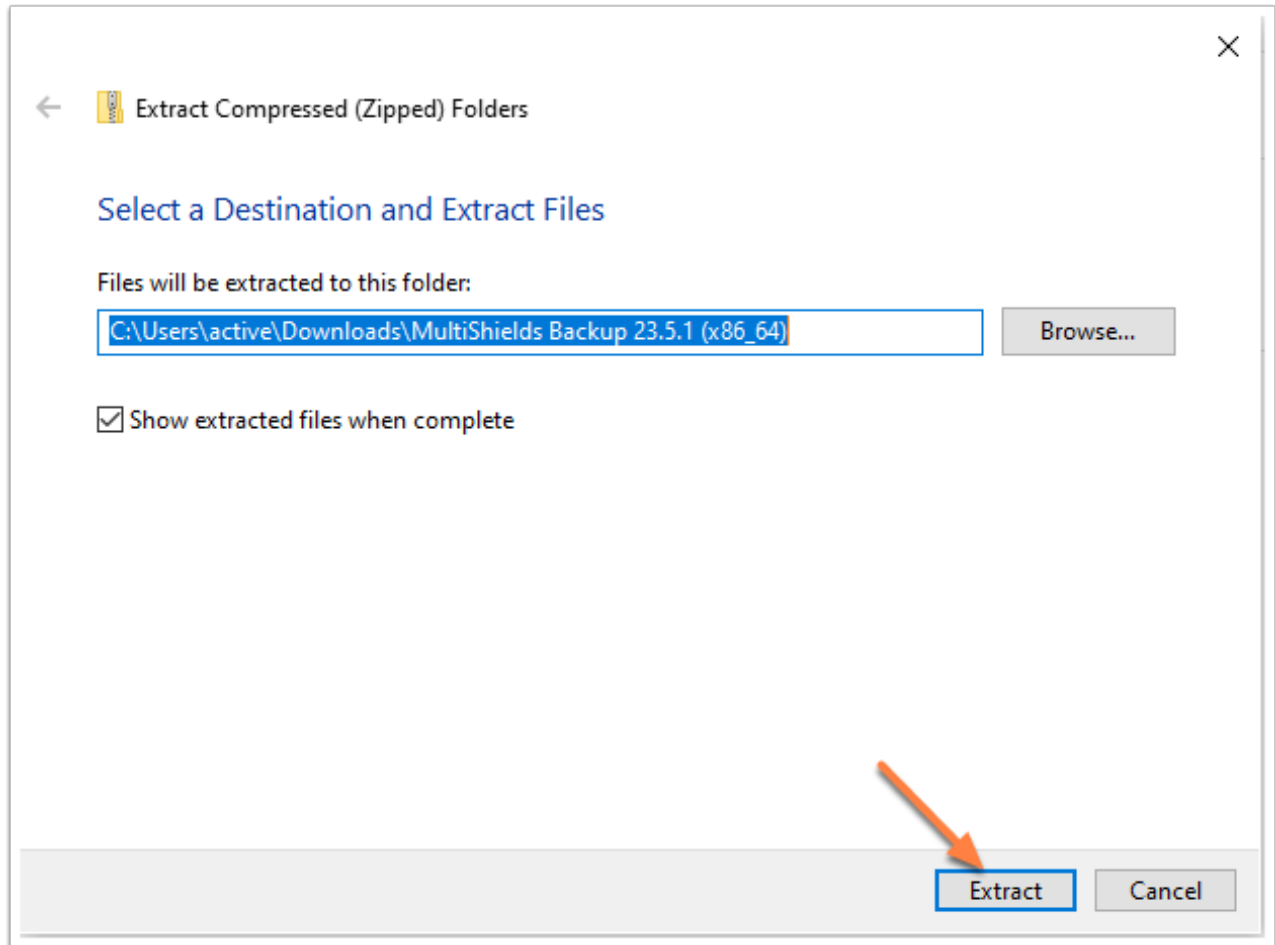
Click on **Extract All...**

**Note:** Did MS Windows fail to extract the files? If so, please see Appendix A.



## Click Extract

Click **Extract** to save the two install files into a MultiShields Backup folder in the Downloads folder.



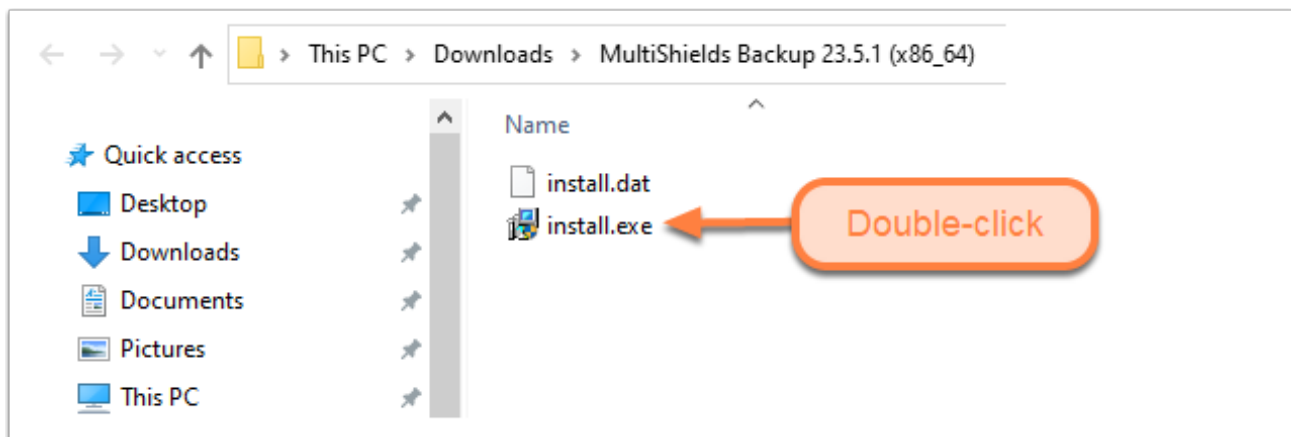
## Double-Click install.exe

Two install files appear in the MultiShields Backup folder in your Downloads folder.

Double-click on **install.exe**

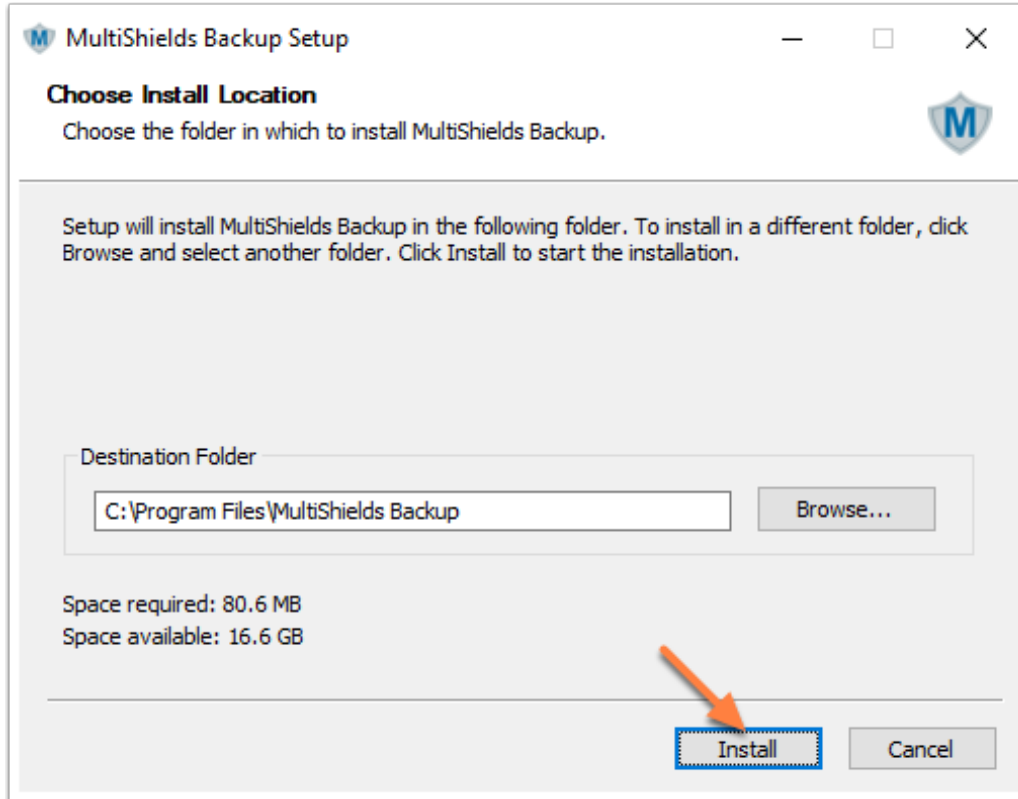
Click in the next windows (Not shown here):

- Click **Run**
- Click **Yes** when asked to make changes.
- For language, click **OK**

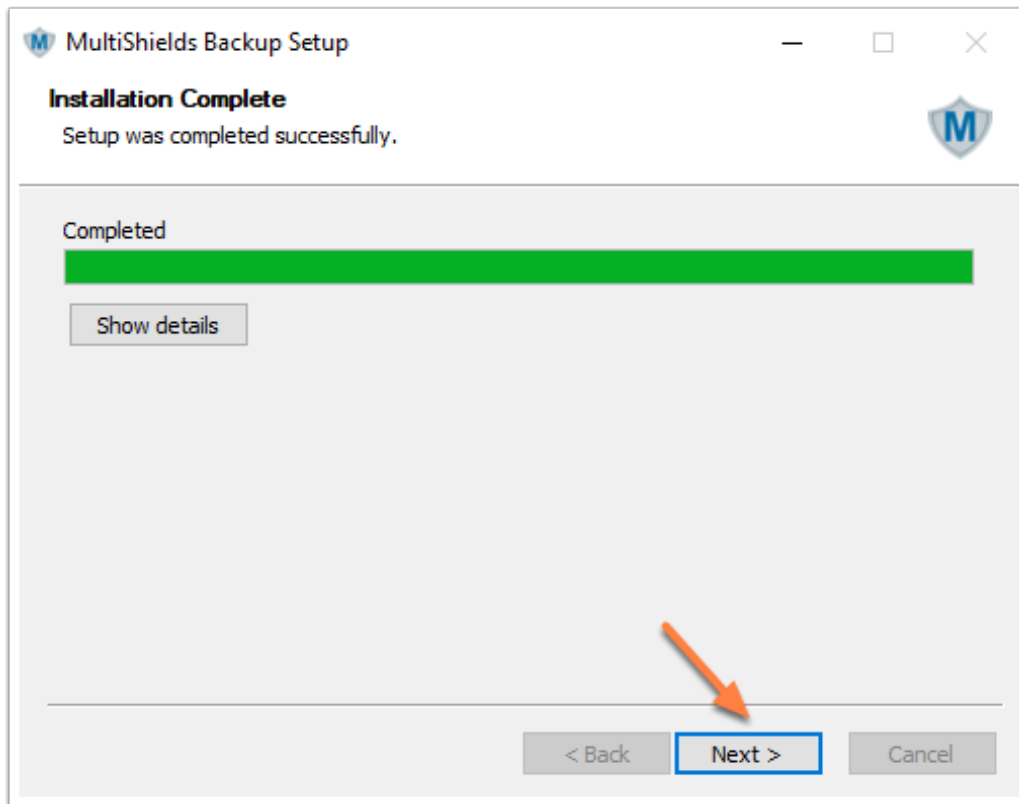


## Click Install

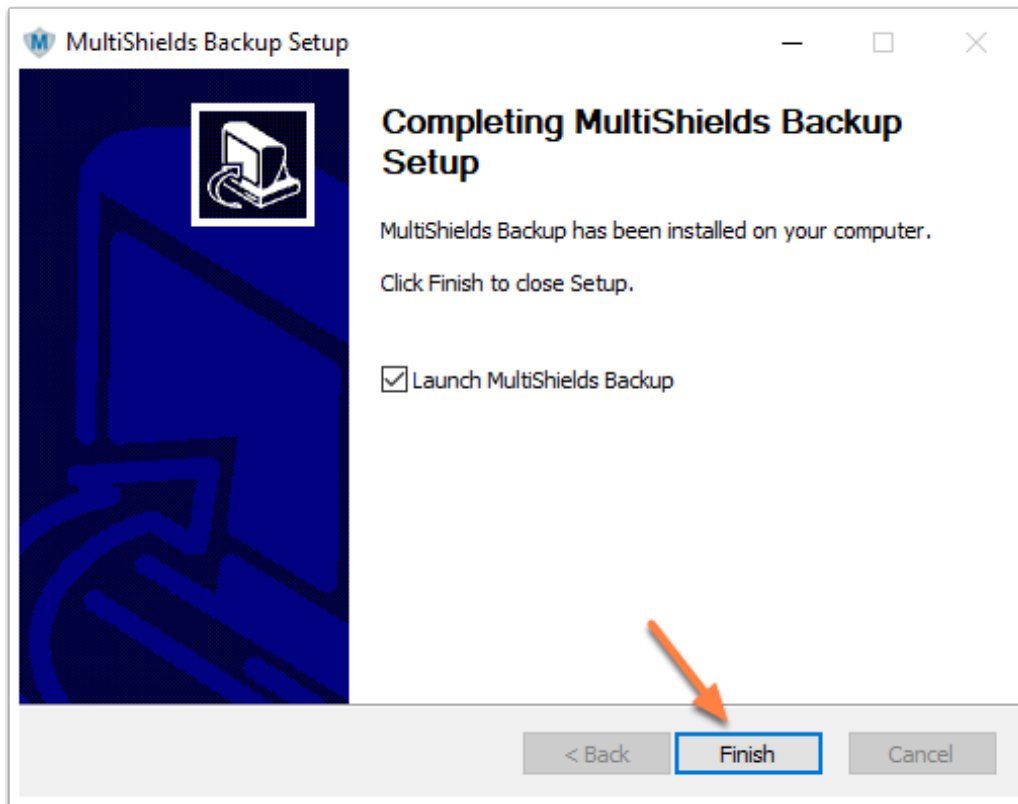
It will take a minute or so after clicking **Install**.



## Click Next



## Click Finish



## Click the M Icon in the Taskbar

The next window may not appear automatically.

If not, click the M icon in the Windows Taskbar (bottom of screen) and click to show the MultiShields window.

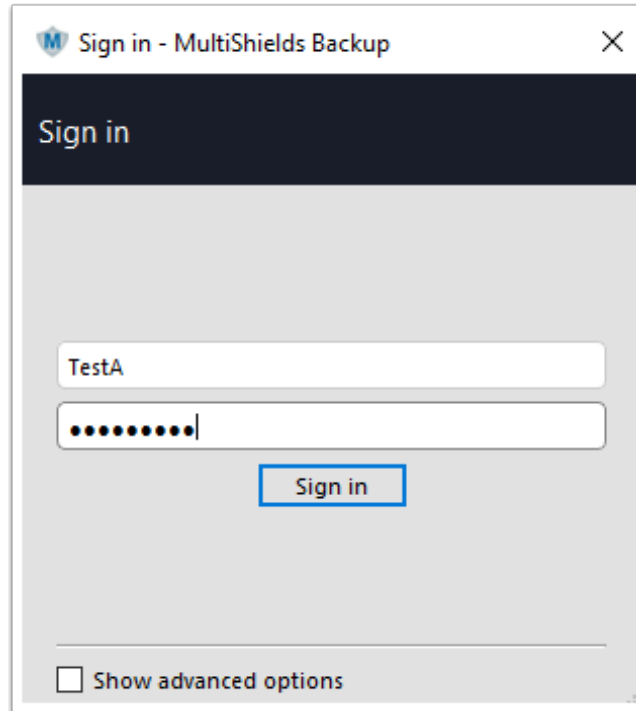


## Login with Your Username and Password

You should have received your MultiShields **username** and **password** from us.

If you don't have them, contact us at: [support@securemyfirm.com](mailto:support@securemyfirm.com) or 952.922.1120

Enter your **username** and **password** and click **Sign in**.



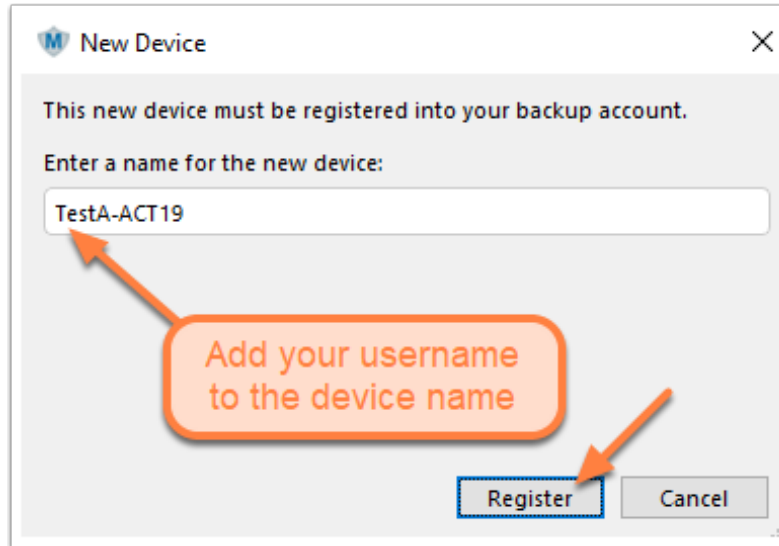
The image shows a screenshot of a "Sign in - MultiShields Backup" dialog box. The dialog has a dark header with the text "Sign in" and a close button (X) in the top right corner. Below the header, there are two input fields: the first contains the text "TestA" and the second contains a series of dots representing a password. A "Sign in" button is positioned below the password field. At the bottom of the dialog, there is a checkbox labeled "Show advanced options" which is currently unchecked.

## Add Your Username to the Device Name

Add your **username** to the device name.

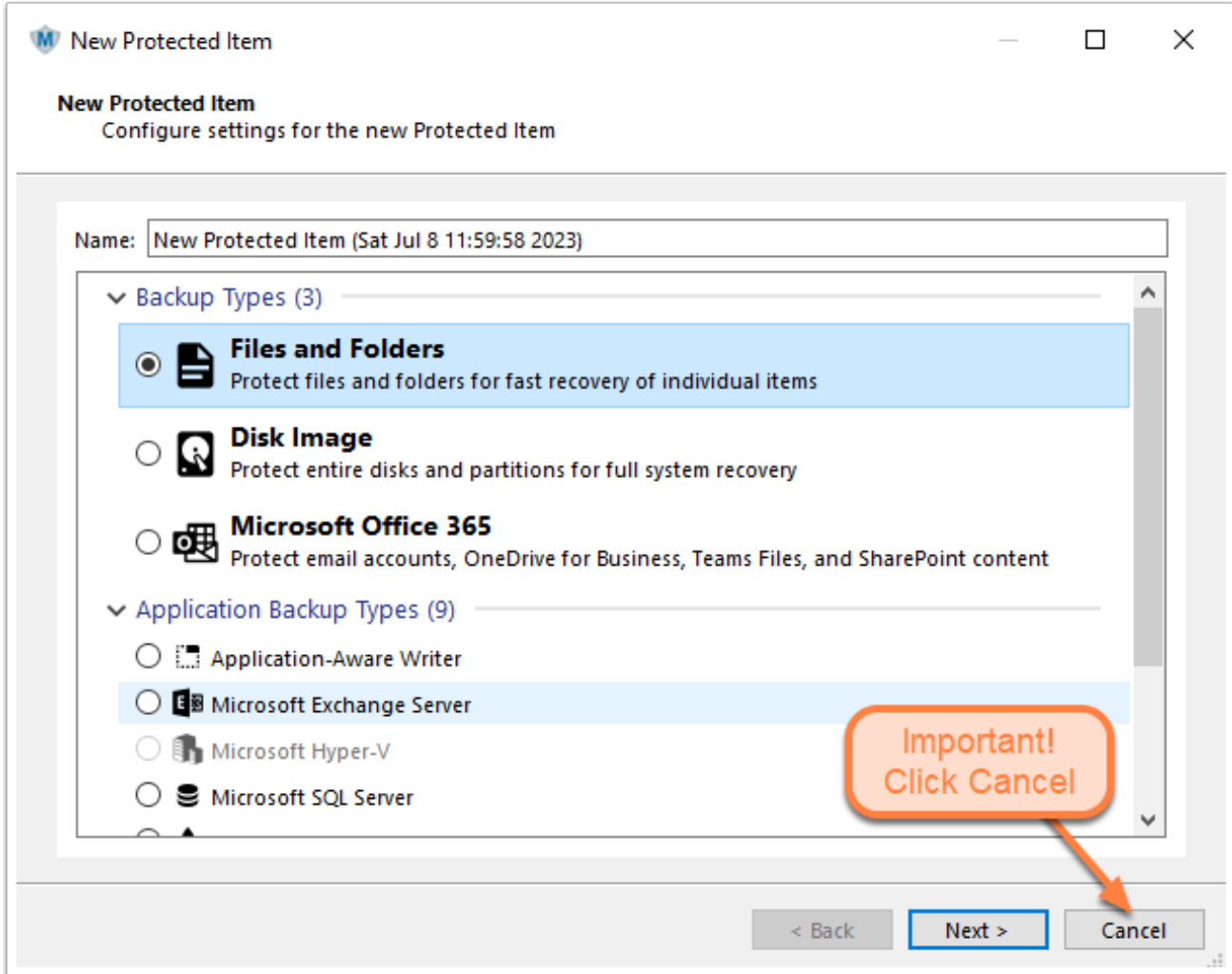
Click at the start of the field and type your **username**.

Click **Register**.



## Important - Cancel New Protected Item

Cancel the window for a **New Protected Item**.



## Close the MultiShields Backup Window

You are **done with the installation**. Close MultiShields Backup by clicking the X icon in the upper right.

Please email us at:  
[info@securemyfirm.com](mailto:info@securemyfirm.com)  
so we will know we can complete the setup for you.

Let us know how it went!

Thank you!  
The SecureMyFirm Team

## APPENDIX A

### Did MS Windows fail to extract your files from the MultiShields .zip download?

That can happen when MS Windows is overly paranoid about downloads. Try the work-arounds, below, and if they don't work, Feel free to contact us.

#### 1. Unblock the file:

- Right-click on the .zip file.
- Select "Properties."
- If there's an "Unblock" checkbox at the bottom of the dialog, click it and click "Apply" or "OK."
- Now try right-clicking the .zip file and Extract All.

#### 2. Try copying the .zip file to a different folder:

- Copy the .zip file to the Desktop or to a folder you create in your C: drive. Windows might be able to extract files there.

#### 3. Use a third-party .Zip tool:

- While Windows has built-in ZIP support, sometimes third-party applications work better.
- Download a popular free tools such as 7-Zip (<https://7-zip.org>). It may succeed where MS Windows fails.

You can contact us for assistance or to install MultiShields Backup for you: 952.922.1120 or [support@securemyfirm.com](mailto:support@securemyfirm.com)

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